

Client Advisory – Hurricane Florence

Current as of September 21, 2018

The impact of Hurricane Florence continues to be felt throughout North Carolina and South Carolina. The recovery efforts from the significant flooding continues, at this point businesses and schools are opening as they are able. All of our C.H. Robinson offices in the area are open and fully operational. Our network of offices continue to be available to assist customers.

Our thoughts are with everyone affected in the areas as they endure the situation.

Supporting our Customers and Carriers

The impact of Hurricane Florence on supply chains is being felt across North America. We recognize that you may have questions about how this weather event may impact your supply chain in the coming days, weeks, and months.

As always, our team is ready to work together with you to prioritize shipments and find alternative solutions throughout this crisis. Additionally, our technology is helping our network make contingency plans for shipments in transit. Our global visibility platform, Navisphere® Vision, utilizes predictive analytics to provide real-time information and actionable insights and alerts that can help our customers be more proactive in mitigating disruptions.

Overall Market & Weather Update

Deteriorating road conditions across North Carolina remain according to the [North Carolina DOT](#), and the [South Carolina DOT](#) is reporting parts of I-95 remain closed. To better understand the size and scope of the storm, visit the [National Weather Service](#), which highlights high water areas.

Transportation Update by Mode

Pick-up and delivery delays as well as possible rerouting are all still common occurrences.

Less-than-Truckload (LTL)

- Several LTL terminals have opened this week, however there are a significant number of terminals operating with limited service, primarily in North Carolina (10 terminals remain closed, and almost 70 are operating at limited service). Consolidation shipments continue to be delayed going into the impacted areas of North Carolina. For track and trace information, contact your local C.H. Robinson representative.
- Inland locations continue to experience limited service as clean-up efforts continue. We anticipate that operations at several terminals will begin to improve beginning next week, flood conditions pending.



Intermodal / Rail Operations

- CSX operations have been fully restored in the following areas: Florida, Georgia, Charleston, SC, and Rocky Mount, NC.
- [Norfolk Southern](#) has re-opened their Charlotte operations
- Union Pacific is accepting all ingates for containers heading towards the east coast.

Truckload

- Truckload capacity is expected to be slightly constrained as assets are being prioritized to support relief efforts.

Global Forwarding – Ocean and Air Shipping

- Port of Wilmington (NC) will open for truck operations at the end of this week, and is anticipating to be fully operational by Monday (9/24).
- Port of Charleston, Port of Virginia, and the Port of Savannah have re-opened.

We understand this situation continues to evolve. Please do not hesitate to reach out to your local [C.H. Robinson team member](#) for additional information.

